



# Introduction

Help Documentation

## SmarterMail Help

Welcome to the SmarterMail Help System. In the tree menu on the left you will find various help topics that will help you use SmarterMail more effectively. At the top of each page, there are links that will allow you to search the help, watch product videos, visit the SmarterTools Community, browse the knowledge base or either print the page you're on or view the page as a PDF file. At the bottom of each content window, there is also a "Link to this page" text link that can be used for to send people directly to that page of the help file.

If you need assistance beyond what's available in this documentation, feel free to review the paid support options and self-help resources found on the Support Portal .

### Common Help Topics for Users

- Logging in to my email account
- Sending messages
- Reading messages

### Common Help Topics for Domain Administrators

- Adding email accounts
- Adding email aliases
- Add shared resources (shared calendars, conference rooms, etc.)
- Configuring spam filtering

### Common Help Topics for System Administrators

- Logging in for the first time
- Adding a domain
- Proper DNS configuration
- Locking down your server