



How SmarterMail Works

Help Documentation

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There are three main components that work together within SmarterMail: the Web interface (and a complementary mobile interface for smartphones), the Windows Service, and the SmarterMail web server.

Web Interface

The web interface is a browser-based administration platform that installs on a single server and supports administration of domains and user accounts as well as mailbox access by end users. End users are able to access and use their accounts via webmail or a desktop application (e.g. Outlook, Apple Mail, Thunderbird, etc.).

SmarterMail also provides a mobile interface that was designed specifically for smartphones and other mobile devices. This is a light, yet fully functional interface that allows SmarterMail users to access their email, contacts, calendars, tasks and notes regardless of their location and connection speed.

Windows Service

The SmarterMail Service is the backbone of SmarterMail. Running as a Windows Service, it controls data storage and retrieval, protocol services, and administrative functions. SmarterMail will not function without this service installed and running.

SmarterMail Web Server

The SmarterMail web server installs automatically as part of the standard installation process. This web server gives users and administrators access to the SmarterMail web interface from the Internet by utilizing the IP address assigned to the local machine.

NOTE: After installing SmarterMail, it is recommended that the web interface be moved from the SmarterMail web server to Microsoft IIS (if available) for more stability and security. For step-by-step instructions on how to make SmarterMail run under IIS, see [Running as an IIS Site](#) .