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Help Documentation

Current Blocks

This report displays all IPs that have been blocked by the mail server as a result of any abuse detection rules a system admin set up in SmarterMail's Security management area. As a result of these rules, SmarterMail will monitor the server and keep track of all users who are currently being blocked for SMTP, IMAP, POP, LDAP, XMPP or for potential email harvesting abuse. System admins can view a list of blocked IPs by abuse type or view all blocked connections at one time.

System administrators can select an IP and click Delete in the content pane toolbar to remove an IP from the list. However, this does not affect the abuse detection rule that blocked the IP in the first place, it just removes the block from the IP.