



Activation

Help Documentation

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Licensing

System administrators can use this area to view licensing information,

To access view licensing information for SmarterMail or any add-ons, click the settings icon . Then expand the Activation folder and click Licensing in the navigation pane. The edition, version, and license level information for the version of SmarterMail currently being used will load in the content pane. The licensing information for any add-ons will also display in the content pane.

The following options are available from the content pane toolbar:

- **Activate** - Activates a new SmarterMail license key.
- **Reactivate** - Reactivates a SmarterMail license key. License keys should be reactivated if you purchase add-ons or change the product edition or level.
- **Details** - Displays details about the license, including feature, status, expiration, limits and available trials.
- **Buy Now** - Allows the system administrator to purchase a new license key or add-on.
- **Start Trial** - Allows the system administrator to begin an available add-on trial. Trials for add-ons are limited to 30 days, after which the add-on needs to be purchased or it will no longer function.

Note: If you are running a trial version of SmarterMail, it will automatically revert to SmarterMail Free when the trial expires. This will be reflected in the licensing details.

SmarterMail Self Diagnostic

Use the SmarterMail Self Diagnostic to test your SmarterMail server for errors. To access this feature, click the settings icon . Then expand the Activation folder and click SmarterMail Self Diagnostic in the navigation pane. SmarterMail will perform a test and display the results in a popup window.