



Password Policy Compliance

Help Documentation

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System administrators can use the Password Policy Compliance page to find users whose passwords do not meet the configured password requirements. Non-compliant users can then be notified via email that they need to change their passwords in accordance with the password requirements to maintain the security and integrity of the mail server.

To view a list of non-compliant users, click the Manage icon . Then click Password Policy Compliance in the navigation pane. A list of non-compliant users will load in the content pane and the following columns will be available:

- **Checkbox** - Use these boxes to select multiple users. Users must be selected before choosing an action from the content pane toolbar.
- **User** - The username that is non-compliant.
- **Domain** - The domain on which the user exists.
- **Name** - The display name of the user that is non-compliant.
- **Violations** - The number of password requirements that are not being met.
- **Auto Block SMTP Status** - This column is used to display the SMTP status of the user. It will show “Blocked” if the user’s SMTP has already been blocked or a date of when the user will be blocked. At times, “N/A” may appear if the block has not yet been determined as this is processed once per day. Note: This column will only display if the “Disable outgoing SMTP when auto-block grace period ends” setting is enabled.

In general, the following options are available in the content pane toolbar:

- **Send Email** - Allows the system administrator to compose a message to send to the selected user(s), informing the user(s) of their non-compliance and advising the user(s) of how to remedy the situation and become compliant with the password policy for the domain.
- **Export to CSV** - Export the entire list of non-compliant users in CSV format.