



ActiveSync Mailboxes

Help Documentation

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This feature is only available in SmarterMail Enterprise.

Microsoft Exchange ActiveSync (EAS) is the industry standard for synchronizing email clients and mobile devices with email servers such as SmarterMail. Using EAS you can synchronize email, contacts and calendars with a number of email clients such as Microsoft Outlook 2013 as well as with smartphones, tablets and "phablets" from Apple, HTC, Samsung and others.

System administrators will use this section to enable and disable the EAS add-on for mailboxes across all domains on the SmarterMail server. Domain administrators will use this page to manage the EAS add-on for their particular domain. Note: Before an administrator can configure a mailbox to sync using ActiveSync, the add-on needs to be activated and available for users of the domain. For more information, please refer to the KB article [Activate Microsoft Exchange ActiveSync](#) .

To access this section, click the Settings icon and click ActiveSync Mailboxes in the navigation pane. A list of accounts for which the Exchange ActiveSync add-on is enabled will load in the content pane.

In general, the following columns are available:

- **Checkbox** - Use these boxes to select multiple mailboxes. Mailboxes must be selected before choosing an action from the actions toolbar.
- **Email Address** - The email address of the SmarterMail user.
- **Display Name** - The display name of the SmarterMail user.

The following options are available from the actions toolbar:

- **Add** - Adds Exchange ActiveSync to a mailbox on the domain.
- **Delete** - Removes Exchange ActiveSync from the selected mailbox.