



Searching Chat Contacts

Help Documentation

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This feature is only available in SmarterMail Enterprise.

If there are a large number of users on the domain, finding a specific chat contact can become increasingly difficult. Fortunately, SmarterMail's basic search tool allows users to find chat contacts quickly and easily.

To perform a basic search, type the search criteria in the search bar located near the top of the navigation pane. Then click the magnifying glass or press Enter on your keyboard. SmarterMail will automatically search the chat contacts list for matches and display the results in the navigation pane.

Note: Your search criteria may include letters and numbers. SmarterMail does not search for special characters such as "@," "#" or "%."