



Untitled Page

Help Documentation

Changing the System Administrator Login

By default, the login for the system administrator for SmarterMail is admin / admin. While this is easy to remember, it is also fairly easy to guess. For this reason, SmarterTools recommends that you change the administrator login as the very first step when configuring SmarterMail.

Instructions

- Log in as the administrator with the current login
- Go to the Settings -> General Settings page
- Click on the Administrator tab
- Enter the current password for verification
- Enter a new username and password (avoid using an email address for the username)
- Click on Save

Resetting an Unknown Login

For instructions on how to reset an administrator login when the current login is unknown, please see the KB article at <http://support.smartertools.com/Custom/KBArticle.aspx?articleid=5> .