



Message Archiving

Help Documentation

Message Archiving

This feature is available in Enterprise Edition only

Message Archiving is a method of storing all email traffic for a domain in a separate location on the mail server. Typically, this is a feature used for companies that need mail servers in compliance with the Sarbanes-Oxley Act of 2002. Message archiving allows you to set up rules for saving messages for specific domains.

Note: Archives are not deleted by SmarterMail, and as a result they can get very large. Be sure to check your archive folders regularly to see if they should be backed up and removed from the hard drive.

Adding / Editing a Rule

To apply an archiving rule to all domains on the server, click on "All Domains" in the list. To add a rule for a single domain, click on Add Archive Rule.

Domain - The domain that should be archived, in the format of example.com.

Archive Path - The path on the hard drive that should be used to store the messages.

Rule - Choose to save all messages, or inbound / outbound messages only.