



Upgrade Instructions

Help Documentation

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To upgrade an older version of SmarterMail to the most recent 4.x release, perform the instructions below.

Please note that if you are upgrading from a version previous to 4.0, and you are not running under the Free Edition, you will need to upgrade your license key first.

From a previous 4.x release

For example, if you are upgrading from SmarterMail 4.0 to SmarterMail 4.1.

- Backup your SmarterMail installation and data
- Download and run the installer for the updated version ([download here](#))
- When asked where to install the product, install into the same location as it was installed before (by default C:\Program Files\SmarterTools\SmarterMail)
- All configuration data and email will be preserved

From a release before 4.0

For example, if you are upgrading from SmarterMail 3.x to SmarterMail 4.x.

- Backup your SmarterMail installation and data
- Ensure you have a valid license key for SmarterMail 4.x
- Uninstall your current version of SmarterMail. All configuration data and email will be preserved.
- Download and run the installer for the updated version ([download here](#))
- When asked where to install the product, install into the same location as it was installed before (by default C:\Program Files\SmarterTools\SmarterMail)
- If you are using IIS to host SmarterMail's Web Interface, change the mapping of ASP.Net to version 2.0 in the IIS properties for the site. ([more info](#))
- If you are not running the Free Edition, log into SmarterMail as the system admin, go to Help - > Activate Product and reactivate with your license key.