



Server Status Report

Help Documentation

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The Server Statistics page allows you to view active statistics for the mail server as a whole. This information can help in monitoring mail abuse or usage trends from the date and time the service was first started.

The first table includes the exact date and time that the SmarterMail Service was started and how long it has been running.

On average, one POP or SMTP thread is capable of supporting one email message. IMAP is different in that IMAP can support multiple threads for a single connection. You can track the number of threads your mail server is processing, if you are getting close to your servers maximum, and more. If you do see that you are nearing the maximum thread settings, you may want to adjust your configurations or hardware as exceeding a thread maximum may result in a loss of email service until more threads are made available. The second table has the current status, last five minute average, last hour average and the averages since the service started for the following items:

IMAP Threads - the number of threads processed for incoming mail using IMAP. As stated, IMAP can process multiple threads for a single connection.

POP Threads - the number of threads processed for incoming mail using POP. Generally, this is a one-to-one correlation (one incoming message per thread).

SMTP Threads - the number of threads processed for outgoing mail.

Relay Threads - the number of threads used for processing the delivery of outgoing mail.

LDAP Threads Enterprise Edition Only - the number of threads used for LDAP connections.

Messages in Spool - the number of messages currently awaiting processing. All mail, regardless of whether it is incoming or outgoing mail, goes into the spool prior to either being sent or received.

Messages Delivered - displays the total number of messages, both local and remote, that have been sent from the server.