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Help Documentation

Sender Priority Overrides

Sender priority overrides allows the system administrator to assign priority levels to specific email addresses. For example, a company may want the mail server to send emails from its support team (support@example.com) before sending emails to mailing lists.

To view the sender priority overrides, click the Settings button in the main toolbar and click the Settings navigation pane. Then expand the Routing folder and click Sender Priority Overrides in the left tree view.

To create a new sender priority override, click New in the actions toolbar. The following options will be available:

- Email Address - The email address of the user.
- Message Delivery Priority - The priority level assigned to this user's messages.
- Description - A brief summary why the sender priority override was created.