



Log Settings

Help Documentation

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In order for you to know what activity is happening on your server, SmarterMail has multiple logging options for various parts of the mail server. Use this page to manage how logs are written and how much detail is written.

To get started, click the Settings button on the main toolbar, then select Log Settings from the Settings tree view. Settings will not be applied to any tab until you click the Save icon from the actions toolbar.

Log Files

Log Path - This is the default location for the Logs that email messages in SmarterMail produce. If you would like to change the default location, enter a new path here.

Delete Log Files After - Log files older than the number of days specified in this field will be automatically deleted when enabled.

Log Detail Levels

These settings change the amount of detail that is stored in the protocol logs. Possible values for each are shown below:

- **Exceptions Only** - Small size logs that record only errors.
- **Normal** - Medium size logs that record most activity taken on the mail server.
- **Detailed** - Very detailed logs that can get very large. Only enable this option when asked to by SmarterTools Support, or when troubleshooting server operations.

Note: More detailed logs require more disk space. If you choose a detailed log, you may want to enable the auto-delete setting on the Log Files tab.

Delivery Log Level - The log level for message delivery and spool operations.

IMAP Log Level - The log level for IMAP sessions.

LDAP Log Level - The log level for LDAP sessions.

Message-ID Log - The log level for logging Message-ID's of all messages sent to mailing lists.

Event Log - The log level for event sessions.

SyncML Log Level - The log level for SyncML sessions.

POP Log Level - The log level for POP sessions.

POP Retrieval Log Level - The log level for POP retrieval sessions.

SMTP Log Level - The log level for SMTP sessions.

Note: By default, SmarterMail sets all log detail levels to exceptions only.