



Spam and Virus Reports

Help Documentation

Spam and Virus Reports

Incoming Spam Counts

This report tells you the number of spam messages which were received at different tolerance levels on your server. Note: Not all reports are available for users and/or domains. Consult your system or domain administrator for report availability.

The following report items are available:

- Day - The specified amount of time that the report data falls within.
- High Spam Messages - The total number of messages received with a high spam tolerance level.
- Medium Spam Messages - The total number of messages received with a medium spam tolerance level.
- Rank - The order in which users or domains are listed within the report.
- Total Spam Messages - The total number of messages received with any spam tolerance level assigned to it.

Outgoing Spam Counts

This report tells you the number of outgoing messages that were blocked due to spam on your server. Note: Not all reports are available for users and/or domains. Consult your system or domain administrator for report availability.

The following report items are available:

- Blocked Messages - The total number of messages that were sent and blocked as spam.
- Day - The specified amount of time that the report data falls within.

Incoming Spam Percentages

This report tells you the percentages of Spam Messages which were received at different tolerance levels on your server. Note: Not all reports are available for users and/or domains. Consult your system or domain administrator for report availability.

The following report items are available:

- Day - The specified amount of time that the report data falls within.
- High Spam Messages - The total number of messages received with a high spam tolerance level.

- Medium Spam Messages - The total number of messages received with a medium spam tolerance level.
- Rank - The order in which users or domains are listed within the report.
- Total Spam Messages - The total number of messages received with any spam tolerance level assigned to it.

Outgoing Spam Percentages

This report tells you the number of outgoing messages that were blocked due to spam on your server.

Note: Not all reports are available for users and/or domains. Consult your system or domain administrator for report availability.

The following report items are available:

- Blocked Messages - The total number of messages that were sent and blocked as spam.
- Day - The specified amount of time that the report data falls within.

Greylisting

This report tells you the number of connections which were allowed and delayed due to Greylisting for all domains on your server.

Note: Not all reports are available for users and/or domains. Consult your system or domain administrator for report availability.

The following report items are available:

- Allowed Connections - The total number of messages that passed greylisting and were delivered to the mailbox.
- Connections - The total number of connections made to a particular server (i.e., SMTP, POP, IMAP, etc.)
- Day - The specified amount of time that the report data falls within.
- Delayed Connections - The total number of messages that were delayed due to greylisting.

Viruses

This report tells you the number of viruses which were received through email for all domains on your server. Note: Not all reports are available for users and/or domains. Consult your system or domain administrator for report availability.

The following report items are available:

- Day - The specified amount of time that the report data falls within.
- Viruses - The total number of viruses that were detected from incoming mail.