



# Incoming Spam Percentages

Help Documentation

## Incoming Spam Percentages

This report tells you the percentages of spam messages which were received at different tolerance levels on your server. System administrators may use this report to adjust spam weight settings. For example, if the system administrator notices a large percentage of medium spam messages, it is highly likely that these messages actually are spam. For this reason, the system administrator may want to adjust the spam weights so that many of these messages will be marked as a high spam tolerance level in the future. Doing so may decrease the amount of spam delivered to users' inboxes. Note: Not all reports are available for users and/or domains. Consult your system or domain administrator for report availability.

The following report items are available:

- Day - The specified amount of time that the report data falls within.
- High Spam Percentage - The total percentage of spam messages received with a high spam tolerance level.
- Medium Spam Percentage - The total percentage of spam messages received with a medium spam tolerance level.
- Rank - The order in which users or domains are listed within the report.
- Total Spam Percentage - The total percentage of spam messages received with any spam tolerance level assigned to it.