



Mail Server Competitor Comparison

Help Documentation

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Pricing and features are taken directly from related websites, customer support, and marketing materials as of January 11, 2012, unless otherwise noted. Information, features and pricing are subject to change. To report corrections, please contact the SmarterTools sales department via live chat or email sales@smartertools.com. For a more detailed comparison of SmarterMail and Microsoft Exchange, see SmarterMail and Microsoft Exchange: An Administrative Comparison

Features	MDaemon Pro	Mailsite Fusion SE	IMail Premium	Icewarp Enterprise	Kerio Connect	Exchange 2010 Enterprise	SmarterMail Enterprise
Initial cost for 500 mailboxes	\$1,510	\$2,000	\$1,795	\$2,180 1	\$13,830	\$57,970 2	\$699
Over-the-air iPhone sync	–	\$2,000 3	\$249	•	•	•	•
Over-the-air BlackBerry sync	•	•	•	•	•		
Over-the-air Windows Mobile sync	•	•	•	•	•		
Exchange ActiveSync (50 mailboxes)	–	\$469	•	•	\$349		
Microsoft Outlook sync	\$2,400	•	•	\$4,859	•	•	•
Exchange Web Services	–	–	–	–	–	•	\$149
Webmail interface with collaboration	•	•	•	\$744	•	•	•
Instant messaging server	•	–	•	\$744	–	•	•
FTP server	–	–	–	•	–	–	–

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SIP server	–	–	–	\$79	–	–	–
SMS server	–	–	–	\$79	–	•	–
Events & notifications system	–	–	–	–	–	–	•
SyncML synchronization	•	–	–	\$3,239	–	–	•
Antivirus	•	\$2,000	•	•	\$1,500	–	•
Antispam	•	\$2,000	–	•	•	–	•
Premium antivirus	\$1,035	–	\$1,629	\$839	–	• 4	\$349
Premium antispam	–	\$1,200	\$1,509	–	• 5	\$349	
Intrusion detection system	•	–	–	•	–	–	•
Message archiving	•	•	\$4,480	•	•	•	•
File storage	–	–	–	–	–	Available 6	•
Upgrade protection (12 months)	•	•	•	–	•	\$1,985	•
Business hour support	\$650	•	•	•	•	Available 7	• 8
Emergency support (24/7/365)	–	\$995	\$999	–	–	Available 9	\$749 10
Total Cost	\$5,595	\$8,995	\$10,352	11 \$14,240	\$15,330	\$59,995	\$2,644

1 Icwarp pricing based on the cost of 450 mailboxes as of March 3, 2011, as pricing information is no longer available directly from their website.

2 Exchange 2010 Enterprise pricing as of March 3, 2011, as pricing information is not available on the Microsoft website, and includes Enterprise Client Access Licenses (CALs) for 500 users.

3 Exchange ActiveSync license required for every mailbox.

4 Included with Enterprise CAL.

5 Included with Enterprise CAL.

6 Available with the inclusion of Sharepoint Server at an extra charge (licensing varies).

7 Available at a substantial extra charge.

8 SmarterTools provides two email support incidents with every purchase.

9 Available at a substantial extra charge.

10 Emergency support is available if needed and is part of the Platinum Support Package. More information about our support packages can be found on the Support page of the SmarterTools website.

11 Icewarp provides 30 GroupWare, 30 instant messaging, 30 SIP, 30 SMS, 5 Outlook connectors, 5 SyncML, 5 desktop client and 5 Exchange ActiveSync licenses at no cost by deducting \$628 from the total cost at checkout. This discount is reflected in the product's total cost in the chart above.