



Getting Started

Help Documentation

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Now that you have SmarterStats installed, it's time to get things set up. Below are some helpful links to get you started.

If you're not quite to the point of getting SmarterStats installed, that's okay: SmarterTools offers complimentary installation of any new license purchase! You should have seen that as an option when you placed your order but if not, just email us at sales@smartertools.com and we can help get you scheduled. In addition, SmarterTools offers paid training to help get you on your way to expert mail server management.

Installing SmarterStats

Installing SmarterStats is a relatively simple process. However, we do offer a step-by-step walkthrough of the entire process, from installing the application, installing the Remote Service (if needed) and even walking through the setup wizard.

- [Installation Process](#)

Basic Concepts

Once you get SmarterStats installed, it helps to familiarize yourself with the concepts around the concepts around the various features it has to offer. Below are a few things to get you started.

- [Understanding Server Logs and SmarterLogs](#)
- [Understanding Report Items](#)
- [Understanding Views, Visits and Hits](#)
- [SmarterStats vs. Google Analytics](#)

Site Administrators

When a new site is added to SmarterStats by a System Administrator, they set up a "Site Administrator". Basically, this is a user who has the ability to manage the site within SmarterStats.

- [Logging In](#)
- [General Settings](#)
- [Email Settings](#)
- [User Administration](#)

System Administrators

System Administrators have the overall responsibility of managing the SmarterStats server as a whole. This includes adding new sites, setting up default options for sites and users, and more.

- Logging In
- Adding a Server
- Default Server Settings
- Adding a Site
- Default Site Settings
- General Settings
- Report Settings