



# Activating SmarterStats

Help Documentation

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In order for SmarterStats to function for more than a single site the product must be activated using a valid license key. In addition, if SmarterStats is moved to another server or assigned to a different database, the product may need to be reactivated.

To access the product activation wizard, first log in as a system administrator and click the Settings icon. Then click the Activation folder and click Licensing in the navigation pane. The edition and license level information for the version of SmarterStats currently being used will load in the content pane.

To activate or reactivate a valid license key, click the Activate or Reactivate button in the actions toolbar. (You need to Activate new licenses, but if you move SmarterStats to a new server or modify the license level, you will need to Reactivate.) Note: Activation of a license key requires the server to contact SmarterTools over port 443 (HTTPS). Please ensure that any firewall or internet security software you have installed allows an outgoing TCP port 443 request.

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