



General Settings

Help Documentation

General Settings

System administrators can use this section to configure general SmarterStats settings. To access this section, click the Settings icon. Then click General Settings in the navigation pane. The general settings will load and the following tabs will be available:

Options

Use this tab to specify the following settings:

- Enable notification reminder popups - Select this option to allow SmarterStats to display licensing and other administrative reminders.
- Enable user password reset functionality - Select this option to allow users to reset their password from the login screen if they forget it. Note: Users must have an email address configured in their user settings in order to use the password reset functionality.
- Send notification emails to system administrator - Select this option to send emails to the system administrator if errors occur.
- Force all traffic over HTTPS - Select this option to force all SmarterStats traffic over HTTPS. This improves SmarterStats security by allowing all traffic to be encrypted. Note: Prior to enabling this setting, SmarterStats must be set up as a site in IIS and have a valid SSL certificate in place for the SmarterStats site.
- Send Email Reports After - Use this setting to specify the time that email reports should be sent after. Note: Email reports will be sent after the time configured. While some reports may be sent a few minutes after, others may take a couple of hours.

UNC

If your log files are secured on a separate server or in a folder with permission restrictions, it may be necessary to specify the UNC account credentials needed to access the raw IIS logs. Use this tab to configure the system level UNC credentials for your installation. NOTE: These credentials are used for each SmarterStats site that's configured. If every site has its own Log Location, regardless of whether the logs are access via UNC or not, it may be better to leave these settings blank. However if some of the sites are located on a specific server that's accessed via UNC, it may be worthwhile to set these cedentials then individual sites separately.

- UNC Username - The identifier used to authenticate with the UNC account.
- UNC Password - The corresponding password used to authenticate with the UNC account.
- UNC Domain - The corresponding domain used to authenticate with the UNC account.

Note: Configuring the UNC credentials here will apply to each site configured within SmarterStats. Individual sites can override the system level UNC account by unchecking the site setting Use Default UNC Settings .

SMTP

Use this tab to specify the following settings:

- From Address - The email address from which reports will be sent.
- From Display Name - The name that appears in the From field of emails.
- SMTP Server - The mail server used to send email reports.
- SMTP Security - Select this option if the connection to the server must be SSL.
- SMTP Server Port - The port used to connect to the mail server. By default, the port is 25.
- Enable site administrators to override SMTP settings - Select this option to allow site administrators to specify their own SMTP settings. In that way, email reports and other items can be sent from an email address associated with the site being analyzed.
- Enable SMTP authentication - Select this option if SMTP authentication is required to send mail from this email address.
- Auth Username - The identifier used to authenticate with the external email server. In some cases, this may be the full email address of the account.
- Password - The corresponding password used to authenticate with the external email server.
- Confirm Password - Re-type the password used to authenticate with the external email server.

System Administrator

Use this tab to specify the following system administrator-based settings:

- Site ID - The unique identifier for the system administrator area of the SmarterStats site.
- Username - The username of the system administrator. By default, the system administrator username is admin.
- New Password - The new password the system administrator wants to use to login to SmarterStats.
- Confirm Password - The new password the system administrator wants to use to login to SmarterStats. Note: To successfully change the password, be sure the text typed into this field matches the text typed into the New Password field.
- Email Address - The email address of the SmarterStats administrator.