



Help for System Administrators

Help Documentation

Help for System Administrators

Manage

View Logs

This page allows administrators to get quick access to a the log files generated by SmarterStats that show errors and processing information. Administrators can view log files by utilizing this page, or they can download the selected log file as a .zip file by clicking the Download icon from the Actions toolbar.

Log files can be viewed by clicking the Manage button from the main toolbar, and then selecting View Logs from the left tree view.

Server - Select the server from the drop down menu that you would like to view log files from.

Date - Enter the date which you would like to view log files from.

Type - Select the delivery method from the drop down box that you would like to analyze.

Search String - Enter a string of words that you would like to search.

Sites

This page shows all the sites the System Administrator has added to SmarterStats. This page also allows Administrators to perform many actions□Create a New Site, Edit an existing Site, and Delete a Site.

To add a new site, click the Manage button on the main tool bar, then select Sites from the left tree view, and then click the New icon from the actions tool bar.

Options

- Site ID - Site IDs uniquely identify a site in SmarterStats. Enter a unique ID for the site, or accept the default value. Site IDs must be integers greater than 0.
- Server (Enterprise Edition Only) - In a distributed environment, the site may reside on a server other than the web interface. From the drop down list, select which web server the site's original logs are on.
- Site Name - Enter the domain name into the domain name textbox (e.g. example.com).
- Time Zone - Select the time zone that you would like the statistics processed under.
- Default Documents - Enter the default documents for the web site. Any hits to pages that

match these filenames will be grouped into a root hit instead. For example, if you enter default.aspx and index.htm, both of these pages will register as page hits to "/".

- Current State - Select from the drop down box the state in which the site should start.
- Site Administrator Username - Enter the username of the Site Admin. The Site Admin is the primary user account responsible for this site.
- Site Administrator Password - Choose a password for the site admin.

Log Location

- Log Location - Choose whether the log files are on a local directory or should be obtained through FTP.
- Log Wildcard - Enter the log file wildcards (i.e. specify the format of the log titles, with dates or other variable information removed: *.log).
- Log Format - Select the log file format (W3C, NCSA, IIS). If you wish to use auto-detect, please be aware that it only works on local log files, not FTP logs.
- Full Path - Indicate the full path to where the log files reside on the web server. This is usually set during the installation of the web site on the server. Full paths are required (e.g. c:\WINDOWS\system32\LogFiles\W3SVC1 for a local path or \\webservename\c\$\inetpub\domainname\logs\ for a UNC path).
- Auto-Deletion - Set the auto deletion for the number of days that the original log files remain on the web server. Please be very careful when setting this value to anything besides Never Delete, and ensure that backups are kept in case of data corruption or drive failure.

Log Options

- Auto-Deletion - Select the maximum number of months you want the SmarterLog files to be stored. SmarterLog files are in a compressed format, which allows you to store a wider date range of logs versus saving the standard web server log files.
- SmarterLog Path - Enter the full path of where you would like the SmarterStats log files to reside for this website. This should be a location dedicated to storing the SmarterLog files on a drive with ample free space. Full paths are required (e.g. c:\SmarterLogs or d:\SmarterLogs, as the SmarterLog files do not have to reside on the same drive as the website itself).
- Export Directory - This field is optional - Enter the location where log files will be exported to. This option refers to where the log files will be placed when the user asks to download the files from the SmarterStats application. A good rule of thumb is to put the logs back into the root of that particular site (e.g. c:\inetpub\wwwroot).
- Export Url - This field is optional - Enter the URL for the exported log files. This is the absolute link that is set up in order to allow the user to retrieve the log file when the export is completed. Again, the full URL for that site should suffice (e.g. http://www.smartertools.com).

Checking Import Progress

The Site Information area gives System Administrators information on the log files that have been processed by the SmarterStats application. Information given is the actual log file name, the last time stamp on the log file, and the number of rows that were processed in that log file.

To get started, click the Manage button from the main tool bar, then select Sites from the left tree view, and then hover your mouse over the Actions icon from the actions tool bar. When you hover above the Actions icon the following choices will be available Run Diagnostics, Re-process a Site, Re-import a Site, Move a Site, and Logs Imported.

- Run Diagnostics - Click on this menu item if you suspect one or more files may have gotten corrupted. SmarterStats will run an automated diagnostic of all files required for this site.
- Reprocess Site - This menu item will cause all log file data to be reprocessed, but not reimported.
- Reimport Site - Choose this option to cause all log files associated with a particular domain to be reimported, from the earliest log file to the latest. This essentially deletes all SmarterLog files for the site and starts importing the site over again from the beginning.
- Move Site (Enterprise Edition Only) - This allows a site's statistics to be moved between servers that are supported by the SmarterStats Web Interface. This only moves the SmarterLogs, it does not move the physical site or its standard log files.
- Logs Imported - This shows System Administrators the progress of logs files that are being imported into SmarterStats.

Adding a Server

This page lists all the servers that are available on SmarterStats. System Administrators can add, edit, and delete all servers from this page.

To add a new server, click the Manage button from the main tool bar, then select Servers from the left tree view, and then click the New icon from the actions tool bar.

Options

- Server ID - uniquely identifies the server and is not editable.
- Server IP - Enter the IP address associated with the Server.
- Server Name - Enter a friendly name for the server. This is only used for display purposes.

Importing

- Compression Level - Select the level from the drop down box that imported files should follow.
- Idle Time between Loops - Enter the number of minutes the sever should be idle between loops.
- Import Time of Day - Enter the start and end time the sever should be importing files.

Processing

- Session Timeout - The minutes between when one session counts as a separate session, or the time of inactivity between website hits before one session becomes another.
- Max Sessions Per Site - The number of concurrent sessions tracked when the server is importing log files. This setting should not be changed.
- Reader Time Slice - The time dedicated to importing a single site's logs before moving on to the next site, in minutes. The optimum setting is between 5 and 45.
- Reader Threads - The number of concurrent sites to import. The higher this number the more RAM and CPU cycles are necessary. The optimum setting is 1.
- Base Priority - The thread priority of imports. This setting should stay at "Normal" or below. Increasing the priority increases the amount of CPU required.
- Rows Before Sleep - The number of rows in a log file processed before the Worker Sleep Time. The lower the number, the less CPU required, but the slower the import.
- Row Sleep Time - The number of milliseconds the service sleeps between processing rows in log files. Optimum setting is between 0 and 3. The higher the number the slower the import and less CPU required. If you want to import logs very quickly and CPU usage is not a problem, set this to 0.
- Debug Level - The level of detail kept in the service log file. This should remain at 10 unless instructed to change it by a SmarterTools representative.

Moving a Site to Another Server

This feature is available in Enterprise Edition only

SmarterStats has a move wizard built in to its infrastructure. Therefore, SmarterStats can handle moving all files associated with the statistics for a particular site from one server to another. This is just one more feature that makes SmarterStats Enterprise Edition exceptionally appealing to System Administrators. To move a site, do the following:

- Login to SmarterStats using your Admin SiteID, Username and Password.
- In the Manage Sites page, find the site that you wish to move.

- Click on the "action" menu that shows up to the right of the site and choose Move Site
- Choose the destination server and the new locations of logs and SmarterLog files
- Click the "start move" button to confirm that you want to move all of its Smarter Log files to the destination server.

Note: Moving a site's statistics will make the statistics for that site become unavailable until the process is complete.

How-To: Manually Move a Site

Due to your Network settings, "Move Site" may not be available or may error. If this is the case, follow the instructions below to move the site manually. If errors persist, contact your Network Administrator.

- Login as Administrator on the Web Interface
- Find the site you want to move in Manage Sites
- Click the "actions" menu next to the site, then the "Site Info" link. Note which server the site is on. Click on the "next" button twice and note the path (location) to the SmarterLog files. Then cancel the wizard.
- Login to that server to check to see that there are/were SmarterLogs created for that site.
- If there are, copy that folder (note: the name of the folder containing that site's SmarterLogs will be same as the site ID).
- Login to the server the site is moving to. Paste the SmarterLog folder you copied in Step 5 to the same location on the new server.
- Go back to the "Site Info" page in SmarterStats again.
- Click on the button "show server list." Select the correct "Server" from the drop down list associated with that site.
- IMPORTANT: you must make sure to change the "Log File Location" for the domain to conform to the location on the new server by clicking on the button "next" three times, and entering the new location for the SmarterLogs.
- Click "save". The site should now be moved.

Status

Server Status

The Server Status page is an essential tool for monitoring SmarterStats on any Enterprise. It provides valuable information regarding each web server running the SmarterStats service, the status of the server, and information pertaining to the sites that cause the highest usage of server resources for the SmarterStats application.

To get started, click the Manage button from the main tool bar, then select Server Status from the left tree view.

- Server Name - This is the common name for each web server running the SmarterStats service as it was named during the time the server was added to the Web Interface.
- Status - This is the status of the SmarterStats service on that particular web server. If an error occurred while communicating with the service, it will show up in red text.
- High/Current/Low - This highest amount of memory used, in MB, the current amount of memory being used, and the lowest amount of memory used for stats processing on that server.
- High Site ID - This is the site ID of the domain that used the most memory on that server.
- High Site Name - This is the name of the domain that used the most memory on that server.
- Queries - The number of queries running on the server at that time.

Service Version Info

This feature is available in Enterprise Edition only

Service Version Info gives System Administrators an overview of the version of Remote Service running on all web servers. If a red "Failed" line appears, that means that the service possibly is not installed on that server, or there is a communication error with the service.

Note: In order for SmarterStats to fully function properly, all of the version numbers should match with the version that shows up in Help -> About SmarterStats.

To get started, click the Manage button from the main tool bar, then select Service Version Info from the left tree view.

The Service Version Info page is broken down into the following columns:

- Server Name - The name of the server as it appears in the Web Interface.
- Server ID - The ID of the server as it appears in the Web Interface.
- Version # - The version of Remote Service that is running on that particular server.
- Build Date - The date that service was originally built.

Settings

General Settings

This page allows System Administrators to make and set general decisions about SmarterStats.

To get started, click the Settings button from the main tool bar, then select General Settings from the left tree view.

System Administrator

- Site ID - For reference, the System Administrator Site ID is shown. It cannot be changed.
- User Name - This is the username for the System Administrator to have full access and permissions to the Web Interface and all remote services. By default, this is set to "admin".
- Password - The password associated with the System Administrator account. By default, it is "admin".

Administrative Emails

- SMTP Server - The mail server IP address that will receive emails sent to the "Problems" email address.
- Email Address - The email address of the SmarterStats administrator.
- Enable Notification - Enable this to allow the designated email address to receive an email when the server encounters a problem with SmarterStats.

Web Settings

- Rows per Page - The default number of rows to show per page in the Manage Sites page and elsewhere.

Click the Save icon from the actions tool bar to save all changes.

Report Settings

This page allows System Administrators to set certain parameters for reports that will be run within SmarterStats.

To get started, click the Settings button from the main tool bar, then select Report Settings from the left tree view.

Options

- Max days for standard reports - Sets the maximum number of days that users can retrieve statistics for on standard reports.
- Max days for custom reports - Sets the maximum number of days that users can retrieve statistics for on custom reports. (Enterprise Edition Only)
- Max items per custom report - Limits the number of report items that can be added to one custom report. (Enterprise Edition Only)

DNS Resolution

- Max resolution threads - Depending on your computers hardware configuration, it may be beneficial to raise or lower how much processing it does by changing the maximum IP addresses it resolves at one time. The default value of 100 will work for most servers.
- Max lookups per report - Allows you to set a limit on the number of resolved IP addresses that are returned when an user checks the "Resolve IPs" box in their settings. The higher the number of resolved IP addresses you allow, the longer those Report Items will take to display, and the higher load is placed on your server.

Email

- Processing Interval - Select from the drop down menu the number of hours the interval should be between processing of reports.
- Sleep Between Reports - Select from the drop down menu the number of milliseconds there should be for emailing reports.
- Enable Admin Error Emails - Enable this so System Admins will receive error emails.

SMTP Settings

This feature is available in Enterprise Edition only

The email report settings can be used to customize the email account from which email reports are sent. These values will be used unless a Site Administrator overrides the setting for the user's site.

- SMTP Server - This is the mail server that will be used to send your email reports. If you wish to use a port other than 25 for your SMTP Server, include it after the server name or IP with a colon. For example, if your mail server is mail.example.com and it listens on port 10000, use mail.example.com:10000 as the server name.
- Postmaster Mailbox - This is the email address the reports will be sent from.
- SMTP Authentication - Enable this setting if your mail server requires SMTP Authentication. If so, you will need to enter the username and password as well.
- Authentication Username - Enter the username that the email account uses to authenticate. In some cases, this may be the full email address of the account.
- Authentication Password - Enter the password the email account uses to authenticate.

Click the Save icon from the actions tool bar to save all changes.

Extension Settings

This configuration page shows the common file extensions that categorize files on a site. Enter extensions one per line, including the period.

To get started, click the Settings button from the main tool bar, then select Extension Settings from the left tree view.

Default settings are shown below:

- Downloads - A list of file extensions referred to when processing all Download Report Items. Defaults are: .ASF, .AVI, .DOC, .EXE, .GZIP, .MP2, .MP3, .MPEG, .MPG, .MSI, .MSP, .QT, .QTM, .RA, .RAR, .SWF, .TAR.BZ, .TAR.BZ2, .TAR.GZ, .WMA, .WMF, .WPD, .ZIP
- Documents - A list of file extensions referred to when processing all Document Report Items. Defaults are: .CHM, .DOC, .PDF, .PS, .RTF, .TXT, .XLS, .XML
- Dynamic Pages - A list of file extensions referred to when processing all Dynamic Page Report Items. Defaults are: .ASP, .ASPX, .CFC, .CFM, .CFML, .CFMX, .CGI, .DLL, .JHTM, .JHTML, .JSP, .JWS, .MHT, .MHTML, .MV, .PHP, .PHP3, .PHTML, .PL, .SHTM, .SHTML, .STM, .WML, .XDL, .XHTML, .XML
- Images - A list of file extensions referred to when processing all Image File Report Items. Defaults are: .BMP, .CDR, .CGM, .DIB, .EPS, .GIF, .ICO, .IMG, .JAS, .JPEG, .JPG, .PCX, .PIC, .PNG, .PSD, .TIF, .TIFF

Click the Save icon from the actions tool bar to save all changes.

Skins

This page allows System Administrators to select the skin to use throughout SmarterStats.

To get started, click the Settings button from the main tool bar, then select Skins from the left tree view. Users can also create custom skins to emulate their own style or that of their company.

Default Skin - Select from the drop down menu the skin you would like set as your default skin.

Enable ability for sites to override skin - Enable this if site administrators have the option to override the default skin.

Click the Save icon from the actions tool bar to save all changes.

Server Defaults

Importing

- Compression Level - Select the level from the drop down box that imported files should follow.
- Idle Time between Loops - Enter the number of minutes the sever should be idle between loops.
- Import Time of Day - Enter the start and end time the sever should be importing files.

Processing

- Session Timeout - The minutes between when one session counts as a separate session, or the time of inactivity between website hits before one session becomes another.
- Max Sessions Per Site - The number of concurrent sessions tracked when the server is importing log files. This setting should not be changed.
- Reader Time Slice - The time dedicated to importing a single site's logs before moving on to the next site, in minutes. The optimum setting is between 5 and 45.
- Reader Threads - The number of concurrent sites to import. The higher this number the more RAM and CPU cycles are necessary. The optimum setting is 1.
- Base Priority - The thread priority of imports. This setting should stay at "Normal" or below. Increasing the priority increases the amount of CPU required.
- Rows Before Sleep - The number of rows in a log file processed before the Worker Sleep Time. The lower the number, the less CPU required, but the slower the import.
- Row Sleep Time - The number of milliseconds the service sleeps between processing rows in log files. Optimum setting is between 0 and 3. The higher the number the slower the import and less CPU required. If you want to import logs very quickly and CPU usage is not a problem, set this to 0.
- Debug Level - The level of detail kept in the service log file. This should remain at 10 unless instructed to change it by a SmarterTools representative.

Click the Save icon from the actions tool bar to save all changes.

Server Propagation

This page gives System Administrators to make certain changes to span across all servers for SmarterStats.

To get started, click the Settings button from the main tool bar, then select Server Propagation from the Defaults folder in the left tree view.

Select which settings from the Importing and Processing tabs that you would like to propagate, then click the Propagate Now icon from the actions tool bar.

Site Defaults

Options

- SmarterLog Directory - Enter the directory for SmarterStats that log files will be saved to.
- Default Documents - Enter the types of documents for SmarterStats to recognize.
- Time Zone - Select from the drop down list the time zone that SmarterStats should follow.

Auto-Deletion

- SmarterLogs - Select from the drop down list how often these logs should be deleted.
- Original Logs - Select from the drop down list how often these logs should be deleted.

Click the Save icon from the actions tool bar to save all changes.

Site Propagation

This page gives System Administrators to make certain changes to span across all sites for SmarterStats.

To get started, click the Settings button from the main tool bar, then select Site Propagation from the Defaults folder in the left tree view.

Select which settings from the Options and Auto-Deletion tabs that you would like to propagate, then click the Propagate Now icon from the actions tool bar.

Additional Admin Topics

Automating Login to SmarterStats

This HTML code below demonstrates how you can make a text link (e.g. "See Your Stats") automatically log a person in to the SmarterStats application. By putting a hidden form on a simple web page, you can fill in the "Site ID", "Username,, and "Password" information either via hard coding the data or through a scripting language like ASP, ASP.Net or ColdFusion.

For the example code listed below, we have the form values set to generic text (e.g. "put_their_siteid_or_domain") to show where you would hard code values that are submitted to the login.aspx page. You could also dynamically generate these values using a scripting language like ASP or ColdFusion (a sample ASP script would substitute value="put_their_siteid_or_domain" with

value=<% =txtSiteID %>). The form action shown (<http://127.0.0.1:9999/smarterstats/login.aspx>) uses the default location of the SmarterStats Web Interface. If you have created a separate web site for SmarterStats, or assigned a different IP address for SmarterStats within IIS, this action would have to be altered to reflect this change. This example demonstrates how easy and powerful the SmarterStats application is in allowing companies to automate entry into the application.

```
<html>
```

```
<head> <meta http-equiv= "Content-Language" content= "en-us" > <meta http-equiv= "Content-  
Type" content= "text/html; charset=windows-1252 "> <title>SmarterStats Login</title> </head>
```

```
<SCRIPT LANGUAGE= "JavaScript" > function GoToStats() { document.statsform.submit(); }  
</SCRIPT>
```

```
<body>
```

```
<form name= "statsform" action= "http://127.0.0.1:9999/Login.aspx" method= "post" > <input type=  
"hidden" name= "shortcutLink" value= "autologin" id= "shortcutLink" > <input type= "hidden"  
name= "txtSiteID" id= "txtSiteID" value= "put_their_siteid_or_domain" > <input type= "hidden"  
name= "txtUser" id= "txtUser" value= "put_their_username" > <input type= "hidden" name= "txtPass"  
id= "txtPass" value= "put_their_password" > </form>
```

```
<p><a href= "JavaScript:GoToStats()" > Log into your stats </a></p>
```

```
</body>
```

```
</html>
```

SmarterStats Web Services

SmarterStats was built with custom configuration in mind. In addition to being able to customize the look and feel of SmarterStats, developers and/or System Administrators have the ability to code to the SmarterStats application using several different web services. These web services allow developers and/or System Administrators to automate a variety of different things: add sites to the Web Interface

on the fly, grab site-specific bandwidth usage for billing purposes, set details on a specific site or server, update site information, test servers added to the Web Interface, and more.

To view the web services, and their corresponding functions, available to you, go to your default Web Interface install location and append "services/services_page.aspx". Your particular SmarterStats location can be the specific IP address of the Web Interface (e.g. if you installed SmarterStats with the default installation you would use <http://127.0.0.1:9999/services/SiteAdmin.aspx>, etc. or a specific IP address you assigned for the Web Interface if you custom-installed SmarterStats or moved SmarterStats to a new web server) or a specific site name if you configured SmarterStats as an actual website within IIS (e.g. smarterstats.yourdomain.com). Below you will find a brief explanation of the web services available to you, along with the default installation paths to the specific web services details page.

Server Admin Web Service

<http://127.0.0.1:9999/services/serveradmin.aspx>

There are six (6) functions of the service available for customization. These services allow developers and/or System Administrators to pull information relating to a server or servers from a custom page using SOAP, an HTTP GET command, or an HTTP POST command (examples for each are provided as well). The functions, and their corresponding properties, are:

- **GetServers** - returns a list of all servers running SmarterStats Enterprise Edition .
- **GetGlobalDefaults** - returns the global default settings for a specific server. These default settings include server IP address, server status, default file, document and download extensions, and more.
- **PingServer** - allows you to ping a specific server and see the results.
- **DeleteServer** - allows you to delete a server from the Web Interface.
- **AddServer** - allows you to add a server directly in to the Web Interface.
- **UpdateServer** - allows you to change server configurations on the fly.

Site Admin Web Service

<http://127.0.0.1:9999/services/siteadmin.aspx>

There are nine (9) functions of the service available for customization. These services allow developers and/or System Administrators to pull information relating to a particular site or sites from a custom page using SOAP, an HTTP GET protocol, or an HTTP POST command (examples for each are provided as well). Constants for these web services can be found here . These functions, and their corresponding properties, are:

- AddSite - allows you to add sites to the Web Interface on the fly.
- DeleteSite - allows you to delete a site from the Web Interface on the fly.
- GetAllSites - returns a listing of all sites being monitored by the Web Interface.
- GetSitesForServer - returns sites from a particular Server ID.
- moveSite - allows you to initiate a move command to the service for a particular site. This would allow you to automate moves within a control panel application.
- getSiteStatus - allows you to check the site status for a particular Site ID.
- UpdateSite - allows you to update information pertaining to a particular site that resides in the Web Interface.
- AddSiteWithFTP - Allows you to add a site with FTP logs directly in to the Web Interface.
- GetSite - returns a single site that you specify and that is listed in the Web Interface.

Bandwidth Web Service

<http://127.0.0.1:9999/services/bandwidth.asmx>

There are two (2) functions of the service available for customization. These services allow developers and/or System Administrators to pull information relating to bandwidth usage for a particular site or server from a custom page using SOAP, an HTTP GET command, or an HTTP POST command (examples for each are provided as well). These functions can be extremely useful when providing bandwidth statistics to end users or for bandwidth monitoring and overage billing. The functions, and their corresponding properties, are:

- GetForSite - returns all bandwidth for a particular site.
- GetForServer - returns all bandwidth for a particular server on a per-site basis.

Product Information Web Service

<http://127.0.0.1:9999/services/productinfo.asmx>

There are four (4) functions of the service available for customization. These services allow developers and/or System Administrators to pull information (e.g. licensing info) or set information (e.g. license activation) relating to the product installed on the server from a custom page using SOAP, an HTTP GET command, or an HTTP POST command (examples for each are provided as well). The functions, and their corresponding properties, are:

- ActivateLicenseKey - allows you to activate the license key purchased for your product.
- GetLicenseInfo - returns information pertaining to the current product license.
- GetProductInfo - returns information pertaining to the currently installed product.
- SetLicenseKey - sets a license key for the Web Interface.

User Administration Web Service

<http://127.0.0.1:9999/services/useradmin.asmx>

There are seven (7) functions of the service available for customization. These services allow developers and/or System Administrators to perform various user functions, such as user creation and deletion, updating user information, retrieving user information and more from a custom page using SOAP, an HTTP GET command, or an HTTP POST command (examples for each are provided as well). The functions, and their corresponding properties, are:

- AddUser - automatically add users to a specific site.
- SetSiteOwner - set site ownership for a specific site to a specific user.
- GetUser - returns a user for a particular site.
- ValidateLogin - returns login results for a particular user.
- GetUsers - returns all users for a specific site.
- UpdateUser - updates user information for a site.
- DeleteUser - deletes the specified user from a site.

Enhancing Geographic Reports

SmarterStats uses a very efficient and accurate Geographic engine based on databases provided by MaxMind. These databases are very accurate, and correctly identify most traffic hitting your server. Because geo-location data changes frequently, SmarterStats will release a new update of these databases with every minor release of SmarterStats.

For those requiring constantly up-to-date geo-location data, MaxMind makes available a premium database that is updated monthly. In addition, the premium database takes into account dial-up services like AOL and Earthlink.

[Click here](#) for the MaxMind premium database compatible with SmarterStats



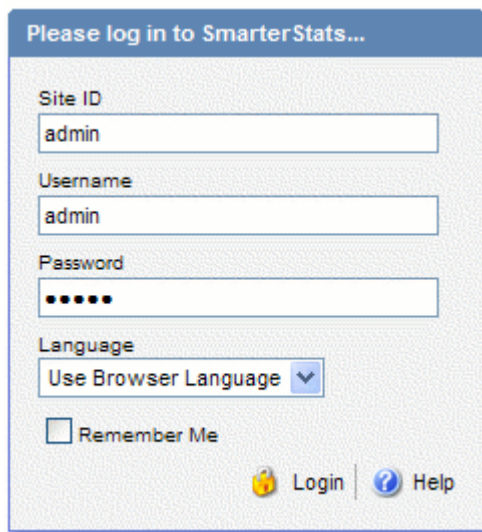
For questions regarding the premium MaxMind GeoIP City Database, please [click here](#). SmarterTools does not directly support the MaxMind databases.

Instructions for installing premium database updates

- Download the latest Binary Format distribution of the Region database
- Using a product like WinZip or WinRar, extract the file to a temporary directory
- Locate a file named something similar to GeoIPCity-###.dat and rename it to GeoIPCity.dat
- Copy the file to your C:\program files\SmarterTools\SmarterStats\Service directory

Logging in to SmarterStats - System Admin

You will need to open a web browser to the location of your SmarterStats installation. By default, this URL is `http://127.0.0.1:9999` (if running the browser on the server itself, otherwise use the IP address of the server instead of 127.0.0.1), but it may be different if you have changed the location of SmarterStats.



The screenshot shows a login form titled "Please log in to SmarterStats...". It contains the following fields and options:

- Site ID:** A text input field containing "admin".
- Username:** A text input field containing "admin".
- Password:** A text input field with masked characters (dots).
- Language:** A dropdown menu currently set to "Use Browser Language".
- Remember Me:** An unchecked checkbox.
- Login:** A button with a key icon.
- Help:** A button with a question mark icon.

To login to SmarterStats, type in the system admin username and password on the login screen, along with a Site ID of "admin". By default, the username and password are both "admin" (without the quotes). If everything matches up, you will be presented with the manage sites page.

One thing to notice on the Login page is the "Remember Me" checkbox. By checking this box SmarterStats encrypts your login and password. You can then close the browser window and not have to re-login when you return. This function works as long as you do not "log out" of SmarterStats prior to closing your browser window. If you do log out, you will have to log back in upon your return, regardless of whether the "Remember Me" box was checked or not. You will need cookies enabled on your browser for this feature to work.