



# Globalization

Help Documentation

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## Supported Languages

With support for nearly 60 different languages, SmarterTrack makes it easy to communicate with customers on a global level. Setting up language support for SmarterTrack is a multi-step process. For detailed instructions, please refer to the KB article [How To Set Up SmarterTrack to Support Multiple Languages](#) . Use the Supported Languages section to create language support for translatable strings. For more information, see [Translatable Strings](#) .

To access the Supported Languages section, click the settings icon . Then expand System Settings and Globalization and click Supported Languages in the navigation pane. A list of currently supported languages will load in the content pane.

The following columns are available:

- **Checkbox** - Use these boxes to select multiple languages. Languages must be selected before choosing an action from the toolbar.
- **Language** - The language name and dialect, if available.
- **Locale** - The language and the geographic location in which the language or dialect is used.
- **Default** - Indicates if the selected language is the default language.
- **Enabled** - Indicates whether support for the selected language has been enabled.
- **Language Pack Exists** - Indicates whether the language pack has been installed into SmarterTrack.

The following options are available from the actions toolbar:

- **New** - Allows the administrator to designate a new supported language.
- **Edit** - Allows the administrator to make changes to a supported language's settings.
- **Delete** - Permanently deletes the selected supported language(s).

To edit the settings for a specific language, simply double-click the language. The supported language details will load in the content window.

## Translatable Strings

Some phrases and words may not be available for translation through a specific language pack. When this happens, administrators can use translatable strings to define these phrases and words. For example, a U.S. company with customers in Spain may create a translatable string to translate the company's department names (billing, sales, etc.) into Spanish (ventas, facturacion, etc.)

To access the Translatable Strings section, click the settings icon . Then expand System Settings and Globalization and click Translatable Strings in the navigation pane. A list of translatable strings will load in the content pane.

The following columns are available:

- Translatable Strings - Use these boxes to select multiple languages. Languages must be selected before choosing an action from the toolbar.
- Token Name - The identifier for the translatable string. Note: Token names must begin and end with @@.
- Description - A summary describing the purpose of the translatable string.
- Status - Indicates whether the translatable string can be translated into the supported languages.

The following options are available from the content pane toolbar:

- New - Allows the administrator to designate a new supported language.
- Edit - Allows the administrator to make changes to a supported language's settings.
- Delete - Permanently deletes the selected supported language(s).

To edit the settings for a specific translatable string, simply double-click the translatable string. The translatable string settings will load in the content window and the fields for the supported languages will be available in addition to the following fields:

- Token Name - The identifier for the translatable string.
- Description - A summary describing the purpose of the translatable string.
- Fields for the supported languages.