



# Activation

Help Documentation

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## Licensing

To access view licensing information for SmarterTrack, click the settings icon . Then expand System Settings and Activation and click Licensing in the navigation pane. The edition, version, and license level information for the version of SmarterTrack currently being used will load in the content pane.

The following options are available from the actions toolbar:

- Activate Key - Activates a new SmarterTrack license key.
- Reactivate Key - Reactivates a SmarterTrack license key.
- Details - Displays details about the license, including feature, status, expiration, limits and available trials.
- Buy Now - Allows the administrator to purchase a new license key.

## SmarterTrack Self Diagnostic

Use the SmarterTrack Self Diagnostic to test your SmarterTrackserver for errors. To access this feature, click the settings icon . Then expand System Settings and Activation and click Self Diagnostic in the navigation pane. SmarterTrack will perform a test and display the results in a popup window.

SmarterTrack's self diagnostic tool will review a variety of different settings to help administrators troubleshoot potential issues. For example, the tools will check file permissions, internet connectivity, folder permissions and more.