



SmarterTrack Help

Help Documentation

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Welcome to the SmarterTrack Online Help!

SmarterTrack is a powerful help desk application built for tracking, managing, and reporting on customer communications. In the navigation pane to the left, you will find various documents that will help you use SmarterTrack more effectively. At the top of each page, there are links that will allow you to search the Online Help, visit the SmarterTools Community, browse the SmarterTools Knowledge Base, print the page you're viewing or view the page as a PDF file. To send people a link of the specific page being viewed, click on the "Link to this Page" text at the bottom of the content window and copy the URL.

If you need assistance beyond what's available in this documentation, please review the self-help resources and paid support options found at the SmarterTools Support Portal .